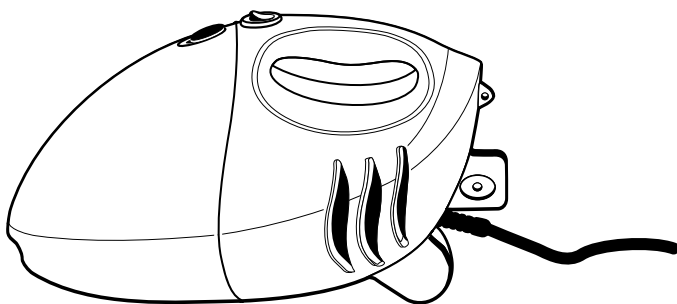


# EUREKA®

## Hand Held Vacuum Cleaner Household Type Owner's Guide Model 63 Hand Vac



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For location of nearest  
Eureka Warranty Station  
or Service Information call  
**1-800-282-2886\***.

\*En Mexico llame al 5670-6169

[www.eureka.com](http://www.eureka.com)

# IMPORTANT SAFEGUARDS

When using an electrical appliance, basic precautions should always be followed, including the following:

**READ ALL INSTRUCTIONS BEFORE USING THIS VACUUM CLEANER.**

## WARNING

To reduce the risk of fire, electric shock or injury:

- Do not use outdoors or on wet surfaces.
- **Do not leave vacuum cleaner when plugged in.** Turn off the switch and unplug the electrical cord when not in use and before servicing.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If vacuum cleaner is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center before using.
- Do not pull or carry by cord, use cord as a handle, close door on cord, or pull cord around sharp edges or corners. Do not run vacuum cleaner over cord. Keep cord away from heated surfaces.
- Do not use extension cords or outlets with inadequate current carrying capacity.
- Turn off all controls before unplugging.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or vacuum cleaner with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- This vacuum cleaner creates suction. Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without motor filter in place.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids such as gasoline, or use in areas where they may be present.
- Store your cleaner indoors in a cool, dry area.
- Keep your work area well lighted.
- Unplug electrical appliances before vacuuming them.

## SAVE THESE INSTRUCTIONS

# CONSEILS DE SÉCURITÉ

Lors de l'utilisation d'un appareil électrique, quelques précautions élémentaires doivent être observées, incluant les suivantes:

**LISEZ TOUTES LES INSTRUCTIONS AVANT D'UTILISER VOTRE ASPIRATEUR.**

## AVERTISSEMENT

Pour réduire le risque de feu, de choc électrique, ou de blessure:

- N'utiliser à l'extérieur où sur une surface mouillée.
- **Ne quitté pas l'aspirateur lorsqu'il est branché.** Fermer le poste et débrancher la corde électrique lorsqu'il n'est pas en marche et/ou avant de le réparer.
- N'utilisez pas comme un jouet. Portez attention l'orsque vous l'utilisez pies où par un enfant.
- Utilisez seulement comme décrit dans ce livet. Utilisez seulement les accessoires recommandés par le fabricant.
- N'utilisez pas avec une corde où prise endommagée. Si l'aspirateur ne fonctionne pas comme il le faut, s'y il a été échappé, endommagé, laissé à l'extérieur, où échappé dans l'eau, retourné l'aspirateur à un centre de réparation avant de s'en servir.
- Ne tirez pas et ne portez pas par le corde, utilisez la corde comme une poignée, fermez un porte sur la corde, où tirez la corde autour des coins aign. Ne passez pas l'aspirateur sur la corde. Éloignez la corde des surfaces chaudes.
- N'utilisez pas la corde électrique où la prise de courant avec insuffisamment de capacité de courant.
- Fermez tout les contrôle avant de débrancher.
- Ne pas débrancher en tirant sur le cordon. Pour débrancher, tenez la fiche et non le cordon.
- Ne touchez pas la prise où l'aspirateur avec les mains mouillées.
- Ne mettez aucun objets dans les ouvertures. N'utilisez pas avec des ouvertures bouchés; gardez libre de poussière, tissu ouaté, cheveux et n'importe quoi qui peut réduire la courant atmosphérique.
- Cet aspirateur crée de la succion et contient. Tenir les parties mobiles et les ouvertures loin des cheveux, des habits, des doigts et de toute partie du corps.
- Ne ramassez rien qui brûle où fument, tel que cigarettes, allumettes, où des cendres chaudes.
- N'utilisez pas sans le sac de poussière et filtre(s) en place.
- Utilisez des précautions lorsque vous nettoyé sur des escaliers.
- N'utilisez pas pour ramasser des liquides inflammable où combustible, tel que de l'essence, où utilisé dans les endroits où ses derniers peuvent être présent.
- Entrepousez votre aspirateur à l'intérieur dans un endroit propre et sec.
- Garder votre lieu de travail bun éclairé.
- Débrancher les appareils électrique avant de les balayer.

## CONSERVEZ CES INSTRUCTIONS

**To reduce the risk of electric shock**, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

**Afin de réduire le risque de choc électrique**, cet appareil est muni d'une fiche polarisée (une des lames est plus large). Cette fiche ne peut être insérée dans une prise polarisée que d'une seule façon. Si la fiche ne peut être insérée dans la prise, retourner la fiche. Si la fiche ne peut toujours pas être insérée dans la prise, faire installer une prise adéquate par un électricien qualifié. Ne pas modifier la fiche.

## GENERAL INFORMATION

The cleaner is designed to pick up dirt and dust particles. Avoid picking up hard or sharp objects that could damage the vacuum cleaner.

## Service Information

The instructions in this booklet serve as a guide to routine maintenance. For additional service information telephone our toll free number for the nearest Eureka Authorized Warranty Station. **You should know the model, type and serial numbers when you call:**

**USA: 1-800-282-2886**

**México: 5670-6169**

**Canada: 1-800-282-2886**

If you prefer, you can write to The Eureka Company, Service Division, 807 North Main Street, Bloomington, Illinois 61701, USA. In Canada write to The Eureka Company, 866 Langs Drive, Cambridge, Ontario N3H 2N7. Refer to The Eureka Limited Warranty for complete service information.



**DO NOT OIL the motor at any time. The bearings are permanently lubricated and sealed.**

## Rating Plate

The rating plate on the bottom of the cleaner shows the model number. For prompt and complete service information, always refer to these numbers.

**THE EUREKA COMPANY**  
BLOOMINGTON, ILLINOIS 61701 USA  
HOUSEHOLD TYPE

MODEL

**Model & Type** \_\_\_\_\_

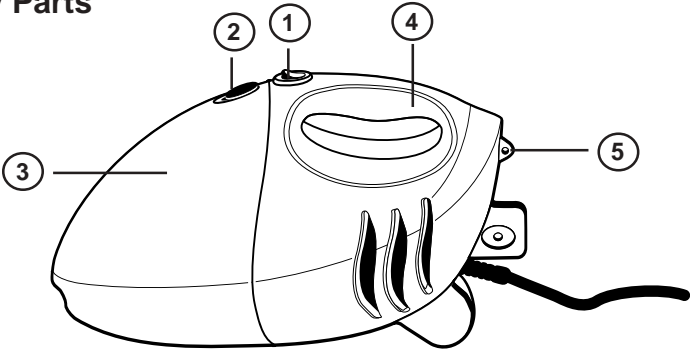
**Serial No.** \_\_\_\_\_

## Automatic Motor Shut-Off

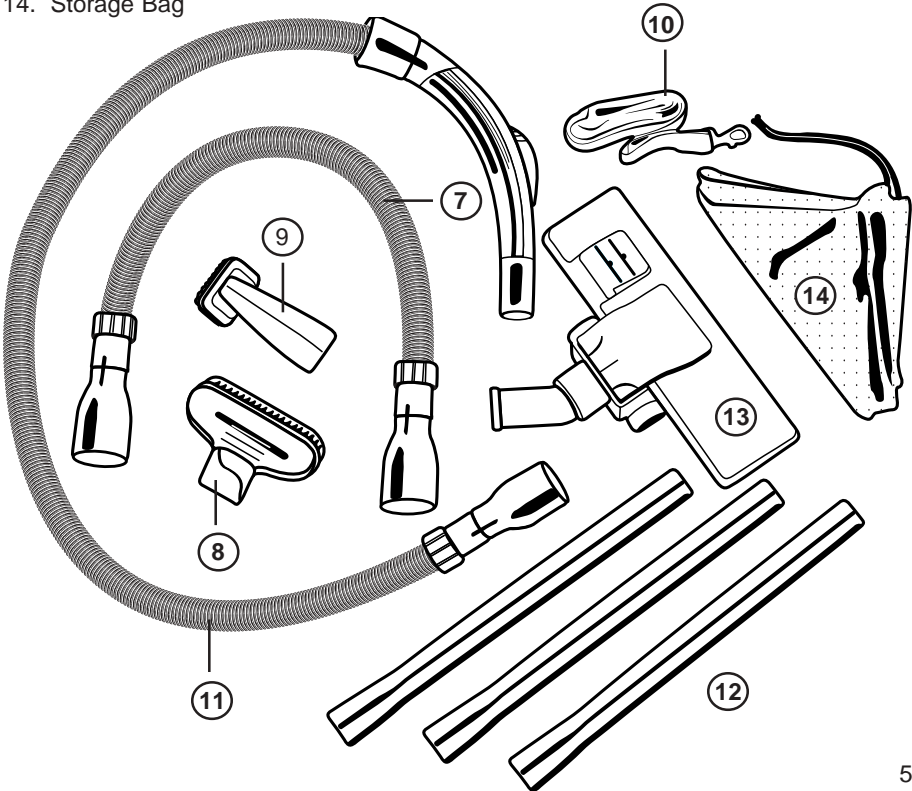
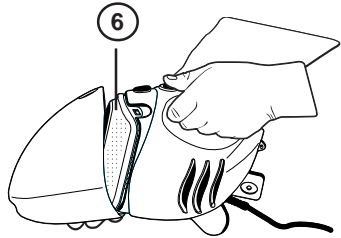
To protect from overheating, this vacuum cleaner is equipped with a thermostat which automatically shuts off the motor if it overheats. Should this happen:

1. **Turn off the switch and unplug** the cleaner because the thermostat will allow the cleaner to automatically start running again when the motor cools (approximately 30 minutes);
2. **Check the hose, bag and filters** as a clogged hose, full bag or dirty filters could cause the motor to overheat; and
3. **Call a Eureka Service Station** if the cleaner will not operate after cooling for approximately 30 minutes.

# Identify Parts



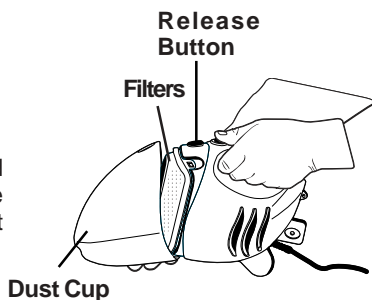
- 1. On/Off Power Switch
- 2. Dust Cup Release Button
- 3. Dust Cup
- 4. Handle
- 5. Carrying Strap Connection
- 6. Dust Cup Filter (inside dust cup)
- 7. Short Flexible Hose
- 8. Cleaning Brush
- 9. Crevice Brush
- 10. Carrying Strap
- 11. Long Flexible Hose
- 12. Wands (3)
- 13. Floor Nozzle
- 14. Storage Bag



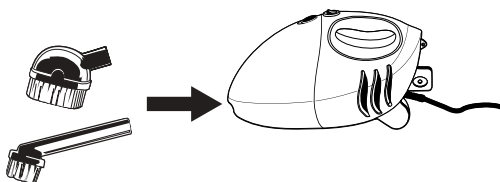
## Assembly

**NOTE:** Dust cup filter must be used when operating the hand vac.

1. To open the dust cup, push release button and pull dust cup away from cleaner. Verify that the dust cup filters are inside, then reattach the dust cup to the hand vac.

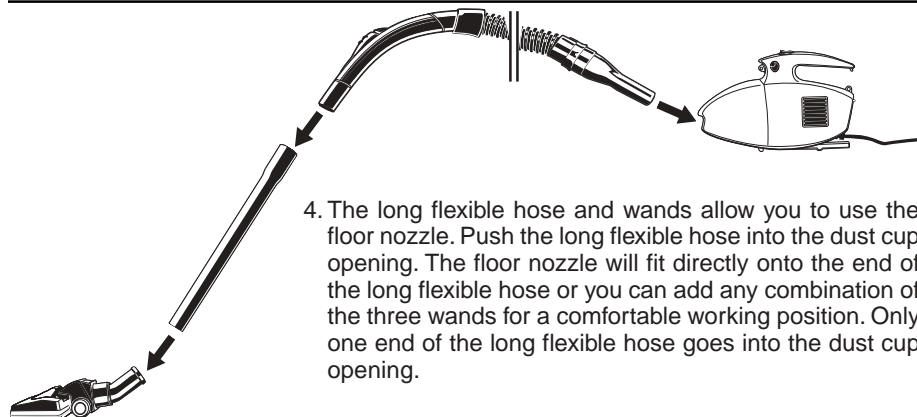


2. To attach the cleaning brush or crevice brush to the hand vac, push brush into the suction hole, as shown.



3. To use the flexible hoses, push the end of the hose into the suction hole, then attach the desired brush to the other end of the flexible hose, as shown. Only one end of the hose fits into the hand vac.

To use the carrying strap attach the strap to the connection on the hand vac.



4. The long flexible hose and wands allow you to use the floor nozzle. Push the long flexible hose into the dust cup opening. The floor nozzle will fit directly onto the end of the long flexible hose or you can add any combination of the three wands for a comfortable working position. Only one end of the long flexible hose goes into the dust cup opening.

## How To Operate Your Hand Vac

**CAUTION:** The hand vac is a very powerful unit. Make sure that you hold it firmly, otherwise it can slip out of your hand and cause injury.

**CAUTION:** Always unplug from electrical outlet before opening the dust cup.

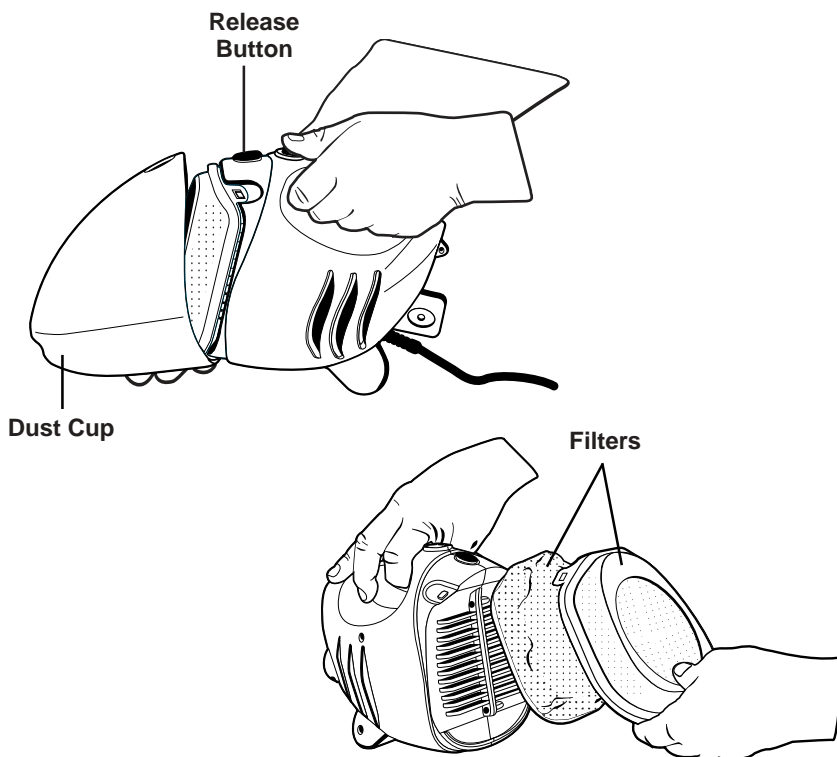
**NOTE:** Dust cup filter must be used when operating the hand vac.

1. Hold the hand vac firmly with your hand on handle.
2. Push the On (-) Off (0) power switch to "On (-)" position.
3. Start vacuuming.

## Changing And Cleaning The Dust Cup Filter

**CAUTION:** Always unplug from electrical outlet before opening the dust cup.

1. To open the dust cup, push release button and pull off the dust cup.
2. Empty the dust from the dust cup and shake filters.
3. Occasionally rinse the dust cup filters in cold water. Then wait until they dry completely before replacing them onto the hand vac.
4. Attach the dust cup to the hand vac.



**CAUTION:** Adequate airflow must be maintained at all times through the cleaner. Any obstructions will cause the motor to overheat resulting in permanent damage. See Automatic Motor Shut-Off on page 4.

## Trouble Shooting Guide

PROBLEM	POSSIBLE REASON	POSSIBLE SOLUTION
Hand vac will not operate.	<ol style="list-style-type: none"> <li>1. Power cord not firmly plugged into outlet.</li> <li>2. No power in wall outlet.</li> <li>3. Thermostat</li> </ol>	<ol style="list-style-type: none"> <li>1. Plug unit in firmly.</li> <li>2. Check fuse or breaker. Replace fuse/reset breaker.</li> <li>3. See page 4, Automatic Motor Shut-Off.</li> </ol>
Hand vac will not pickup or suction power is weak.	<ol style="list-style-type: none"> <li>1. Dust cup is full.</li> <li>2. Unit clogged.</li> <li>3. Dust cup filter needs cleaning.</li> </ol>	<ol style="list-style-type: none"> <li>1. Empty dust cup.</li> <li>2. Turn unit off and unplug from wall outlet and check for object(s) causing clog and remove.</li> <li>3. Clean or replace the dust cup filter.</li> </ol>
Dust escaping from hand vac.	<ol style="list-style-type: none"> <li>1. Dust cup filter needs cleaning.</li> <li>2. Dust cup filter is not installed correctly.</li> <li>3. Puncture/hole in dust cup filter.</li> </ol>	<ol style="list-style-type: none"> <li>1. Empty dust cup and clean filter.</li> <li>2. Review dust cup filter instructions.</li> <li>3. Replace dust cup filter.</li> </ol>
Hand vac hose or brushes will not pickup.	<ol style="list-style-type: none"> <li>1. Hose clogged.</li> <li>2. Dust cup is full.</li> </ol>	<ol style="list-style-type: none"> <li>1. Remove hose and/or brushes. Remove obstruction from hose.</li> <li>2. Empty and clean dust cup and clean dust cup filter.</li> </ol>



The Eureka Company  
P.O. Box 2799  
Bloomington, IL 61702-2799

# ORDER FORM

(Not applicable in Canada)

3/03

S O L D T O

Name \_\_\_\_\_

Address (street address needed for UPS) \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Telephone (Day) \_\_\_\_\_ (Eve) \_\_\_\_\_ (Fax) \_\_\_\_\_

S H I P T O

Name \_\_\_\_\_

Address (street address needed for UPS) \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Telephone (Day) \_\_\_\_\_ (Eve) \_\_\_\_\_ (Fax) \_\_\_\_\_

## To Order



**By Phone**  
1-800-438-7352\*

**HOURS:**  
Call between 8 a.m.  
and 4:45 p.m.,  
central standard time  
Monday through Friday.

## By FAX

1-309-823-5789  
\*En Mexico llame al  
5670-6169

## By Mail



Simply fill out this  
Order Form.  
Please be sure to  
include day  
and evening  
phone numbers.

**ON-LINE**  
[www.eureka.com](http://www.eureka.com)









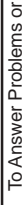
Model Number \_\_\_\_\_

Type \_\_\_\_\_

Serial Number \_\_\_\_\_

**IMPORTANT:**  
Be sure to include  
your model, type, and  
serial numbers. These  
numbers may be  
found on the rating  
plate.

## Genuine Eureka Parts

	Part No.	Qty.	Price (USD)	Total
	39594		1.99	
	61808		5.49	
	61809		2.49	
	61810		1.99	
	61812		3.49	
	61853		3.99	
	61854		7.99	
	61855		6.49	
	61856		2.49	

To Answer Problems or Questions for U.S.A. and Canada call:  
**1-800-282-2886\***  
8 a.m. - 7:30 p.m. (CST) Monday - Friday and 10 a.m. - 6:30 p.m. (CST) Saturday

## Method of Payment (No C.O.D.s)

- ☐ Check or money order (payable to The Eureka Company). Do not send currency.
- ☐ Visa (16 digits) ☐ DiscoverCard (15 digits) ☐ MasterCard (13 digits) ☐ American Express (15 digits)
- Acct. number \_\_\_\_\_ Expiration date \_\_\_\_\_

Signature (Full name as shown on account) \_\_\_\_\_

**Total** (prices subject to change without notice)

**Tax** (add state and local taxes as required by law)

**Postage and Handling Charge** (Within the U.S.A.)

**TOTAL ENCLOSED**



# THE EUREKA LIMITED WARRANTY

## *What This Warranty Covers*

Your Eureka cleaner is warranted to be free from all defects in material and workmanship in normal household use for a period of one year. The warranty is granted only to the original purchaser and members of his or her immediate household. The warranty is subject to the following provisions.

## *What This Warranty Does Not Cover*

- Parts of the cleaner that require replacement under normal use, such as disposable dust bags, filters, drive belts, light bulbs, and brush roll bristles, impellers and cleaning.
- Damages or malfunctions caused by negligence, abuse, or use not in accordance with the Owner's Guide.
- Defects or damages caused by unauthorized service or the use of other than Genuine Eureka parts.

## *What The Eureka Company Will Do*

The Eureka Company will, at its option, repair or replace a defective cleaner or cleaner part that is covered by this warranty. As a matter of warranty policy, the Eureka Company will not refund the consumer's purchase price.

## *Warranty Registration*

Please fill out and return the warranty registration card accompanying your cleaner.

## *Obtaining Warranty Service*

To obtain warranty service you must return the defective cleaner or cleaner part along with proof of purchase to any Eureka Authorized Warranty Station. You will find the nearest location in the Yellow Pages, under "Vacuum Cleaners-Service and Repair." Be certain that the Warranty Station is "Eureka Authorized." For the location of the nearest Eureka Authorized Warranty Station or for service information, telephone toll free:

**USA: 1-800-282-2886**

**Mexico: 5670-6169**

**Canada: 1-800-282-2886**

If you prefer, you can write to The Eureka Company, Service Division, 807 North Main Street, Bloomington, Illinois 61701, USA. In Canada write to The Eureka Company, 866 Langs Drive, Cambridge, Ontario N3H 2N7.

If it is necessary to ship the cleaner outside your community to obtain warranty repair, you must pay the shipping charges to the Eureka Authorized Warranty Station. Return shipping charges will be paid by the Warranty Station. When returning parts for repair, please include the model, type, and serial numbers from the data plate on the cleaner.

## *Further Limitations and Exclusions*

Any warranty that may be implied in connection with your purchase or use of the cleaner, including any warranty of Merchantability or any warranty for Fitness For A Particular Purpose is limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

Your relief for the breach of this warranty is limited to the relief expressly provided above. In no event shall Eureka be liable for any consequential or incidental damages you may incur in connection with your purchase or use of the cleaner. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights. You may also have other rights which vary by state.



## *Questions & Answers about Genuine Eureka Products*

**Q:** Why should I use only Genuine Eureka paper bags, belts, and parts in my Eureka vacuum cleaner?

**A:** Using Genuine Eureka Products, which are made to our exacting specifications and engineered with emphasis on quality, performance, and customer satisfaction, ensures the long life and cleaning efficiency of your vacuum cleaner. Overall, this saves you money and helps to keep your home clean.

**Q:** How can I be sure I am using only genuine Eureka products in my vacuum cleaner?

**A:** Typically, packaged products and paper bags can be identified by a "Genuine Eureka Product" symbol (see illustration above). For further identification assistance, you may call our toll-free number, 1-800-282-2886, for the location of a nearby Eureka Authorized Warranty Station.

**Q:** Are there any differences between "made to fit" or "imitation" and Genuine Eureka paper bags, belts, and parts?

**A:** Yes, there are some very important differences in materials, quality, and reliability. Many customers have mistakenly purchased "imitation" paper bags and parts while thinking they purchased genuine. Unfortunately, many of these customers discovered the differences after they experienced related difficulties.

**For Genuine Eureka Value, Accept No Imitations!**  
**THE EUREKA COMPANY**

Household Warranty  
abs 190